# Prevent, Detect and Respond to fraud in your organisation

No entity can be completely immune to internal or external fraud. Often it is only a matter of time before bribery, corruption, asset misappropriation or cybercrime strikes.

It is possible, however, to reduce the risks of fraud through preventive measures. And if a fraud does occur, companies need to make sure it is duly detected and reported, and any underlying weaknesses are effectively remediated.

Our Forensic Services team is not only experienced in setting up processes and procedures to prevent and detect frauds but can also help you address the crisis in case a fraud takes place in your organisation.



pwc.lu



# Your challenges

- Raising your employees' awareness about fraud risks
- Strengthening your fraud prevention capacities
- Identifying and effectively mitigating fraud risks
- Developing procedures to detect and report alleged fraud cases
- Being prepared for the worst-case scenario

## How we can help you



### Training and raising awareness

- Discussion of legal frameworks applicable to • your organisation
- Review of the definitions of fraud and corruption and discuss the convergence with cybercrime
- Introduction to the most frequent fraud schemes, e.g. CEO fraud, cybercrime etc.
- Identification of red flags when dealing with suppliers and colleagues
- Application of good practices tailored to your • organisation

#### **Investigative Analytics**

- Visualisation of key data, e.g. relating to transactions, beneficiaries and services
  - Quantitative analysis of data in order to spot
- suspicious movements Discussion of findings and further investigation if necessary
- Setting up of regular data analytics tests, reporting and alerts
- Review of system functionalities and access rights

#### **Crisis Management**

Review or elaboration of crisis management plans

In case of a crisis:

- Implementation of internal communication structures and feedback channels
- Setting up of an appropriate stakeholder management
- Preparation of press releases, conferences and interviews
- Support in dealings with authorities

#### **Health Checks**

- Identification and evaluation of fraud risks Analysis of governance structures and training programmes Review of processes, procedures and internal controls
- Document review and interviews with employees
- Recommendations to improve fraud prevention • capacities

#### Whistleblowing system

- Designing an appropriate set up for your • organisation
- Elaboration of the respective processes and procedures
- Compliance with the European Directive
- Communication to employees
- Continuous improvement of the system

#### Investigation\*

- Investigation of nature and extent of the fraud Analysis of financial impact and calculation of
- damages
- Collection, processing and review of electronic documents (e-discovery)
- · Analysis of recovered (e.g. deleted, hidden or partially overwritten) data
- Independent analysis of weaknesses exploited and identification of improvement areas
- Production of factual and/or expert reports to be used in court

\* Investigations by the police and attorneys focus on the identification of the people involved and the production of proof. Internal or forensic investigations aim at the understanding of the fraud, the calculation of the damage incurred and the prevention of similar cases in the future.

### For more information please contact:



**Michael Weis** Partner, Forensic Services and Financial **Crime Leader** +352 49 48 48 4153 michael.weis@lu.pwc.com

pwc.lu



© 2020 PricewaterhouseCoopers, Société coopérative, All rights reserved In this document, "PwC" or "PwC Luxembourg" refers to PricewaterhouseCoopers which is a member firm of PricewaterhouseCoopers International Limited, each member firm of which is a separate legal entity. PwC IL cannot be held liable in any way for the acts or omissions of its member firms.