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# CSIRT (Computer Security Incident Response Team)

Many large and small organisations have recently fallen victim to well-crafted cyberattacks that aim to steal confidential information, trade secrets or money, conduct extortion or interrupt business. Our CSIRT services augment your current security operations by delivering enhanced and quick incident response capabilities.

Our experts assist you in the identification of incidents, discovery of the root cause, impact analysis, damage control and remediation. The team will lead the overall incident response process, follow standards and sound handling of evidence. When required, our team engages in forensics analysis with respect of all legal standards and chain of custody.



## Your challenges

- Do you know how to react to an IT incident?
- Have you recently lost important data or been victim of a leak?
- Have you noticed suspicious activity on your network?
- Have you been targeted by an advanced cyberattack?
- Do you have an emergency recovery plan?
- Do you need to conduct a digital investigation?

**Our Cybersecurity team can help you tackle these challenges!**





## How we can help

Our CSIRT team can help you adapt your structure and procedures and be ready to handle IT incidents. We can help you prepare against potential incidents but we can also provide support in handling an ongoing cyber-crisis. Our team has the expertise required to investigate technically advanced cyberattacks, to properly handle and document digital evidence and to help your business recover as quickly as possible.

**Our services apply to 3 dimensions that can be combined:**

1.



### Organisational

We improve your Incident Response capabilities (consultancy)

2.



### Operations

We take care of the incident handling for you (outsourcing)

3.



### Forensics

We take care of the post-incident analysis and provide you with exhaustive report in compliance with legal requirements (investigation)



## Why PwC Luxembourg?

Our offer includes incident response plans development, ongoing incident handling and post-mortem analysis. All aspects of this service rely on deep technical expertise, next-business-day reactivity and most importantly communication. We will work with your management to improve emergency processes and coordination in order to make your structure more resilient. We will also support your technical teams and help them detect and react to incidents.

Since each breach has a unique scope and consequences, we tailor our incident response process to match your threat model and comply with business operations constraints and sensitive assets integrity. We also provide forensics investigation services to determine root causes, prevent future incidents and prepare future legal actions.

**For more information, please contact:**



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